

BAGGAGE MANAGEMENT AND RECONCILIATION



The Baggage Management and Reconciliation System is a completely automated baggage reconciliation, tracking and management solution delivering real-time data to handlers, airlines and airports.

It incorporates decades of experience of delivering baggage handling control systems and other airport solutions into an integrated Baggage Management and Reconciliation System that supplies an added level of security and aids prevention of short-shipped and misrouted baggage issues.

Our flexible approach to finding the optimal solution for our customers is also demonstrated in the RFID enabled Baggage Management and Reconciliation System, which can be tailored to the specific airline or handler as well as to airport requirements.

The system is fully ICAO Annex 17 compliant and executes the reconciliation automatically. In addition, it provides a management system to elevate the baggage handling process, enhancing the communication pathways and providing a common service platform for those involved in handling passengers and their belongings.

FEATURES

- Automatic identification of “not authorized” baggage
- Identification of problematic areas in the baggage handling process
- Swift identification of -baggage and transport unit locations

BENEFITS

- Avoid short-shipment and misrouting of bags
- Avoid flight delays attributed to baggage handling
- Improve communication
- Keep handlers and airlines informed at all times of all issues related to the baggage
- Enhance passenger safety and flight security



Specifications

Delivers real-time as well as historic data to handlers, airlines and airports.

The operator workstation (OWS) provides an excellent overview of flights, transport units and baggage, and their individual status.

The OWS receives authorization to load from the airlines' departure control systems, but the function can be overwritten and controlled locally by nominated users.

The OWS can interface with the baggage handling system (BHS) for additional track-and-trace information enabling the monitoring of baggage locations throughout the entire baggage handling process.

The report viewer provides a variety of built-in reports and offers a report designer functionality.

The system aids the operator by offering very detailed sorting of baggage to containers based on criteria such as cabin class, onward destinations, and specific onward flights.

The hand-held terminal (HHT) provides easy identification of unauthorized baggage, intuitive baggage loading, and detail and status overviews of flight, transport unit, and baggage.

The system issues proactive notifications to handlers via the HHT if their baggage is found in the wrong location.

The system provides information to handlers when their baggage is located at oversize and/or problem bag chutes.

Baggage process messages (BPM) are sent online to the airline's departure control system (DCS).

The system handles rebooking of short-shipped baggage including printing of rush tags.

Crisplant a/s

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